To activate TRIP, call (404) 886-0579 (GDOT TMC).

Important: The GDOT TMC will dispatch TRIP companies directly. Local 911 dispatchers should not contact towing companies. In the event of a TRIP activation, officers on-scene should confirm that their dispatch understands no action is needed.

TRIP Activation Flow Chart

Incident meets TRIP Activation Criteria Within Boundaries (Back Page)

YES

YES

NO

Use Standard Towing Dispatch Procedures

NO

Declare TRIP Activation to HERO Supervisor

TRIP Activation Procedures:
1. Call GDOT TMC @ (404) 886-0579 to declare TRIP
2. Confirm local dispatch is not calling tow company
3. Verify TRIP ID Badges from on-scene tow company
4. Alert HERO Supervisor of TRIP activation

Is HERO on scene?
Activation Criteria

When designated vehicle types are involved in incident-types below inside the boundaries, Activate TRIP!

Vehicles - DOT Class 5, 6, 7 and 8:
- Truck Tractor Semi-Trailer Combinations
- Trucks over 26,000 lbs. or Bobtail Tractors
- Large Motor Homes (40 ft. +) and Motor Coaches
- Busses
- Aircraft (activate in any incident involving aircraft)

Incident Types:
- Rollover blocking any travel lanes
- Multiple truck crash
- Jack-knifed and not drivable
- Lost Load on or affecting travel lane(s)
- Load Shifted on or affecting travel lane(s)
- Lost tandems or axle or buckled trailer affecting travel lane(s)
- Fire with tires burned off or cargo spilled
- Major impact with guard rail, bridge support or structure on top of barrier wall
- Bus crash with multiple injuries

Incident Location:
- I-285 and all interstates within the Perimeter (including GA 400)
- Boundaries: I-85 Northside to Pleasantdale Exit, I-75 Northside to Windy Hill Exit, I-20 Westside to Fulton Industrial Exit, I-20 Eastside to Wesley Chapel Exit